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To the Customer

Your Warranty

As at March 1, 2008 , Sail City warrants that any sails purchased by you will be free from defects in material for 10 years, and free from defects in thread workmanship for the life of the fabric or 8 years (with the exception of water proof sails where the fabric warranty is for 5 years). This warranty does not cover damage from fire, cuts, abrasion, storms.

The warranty is supported by each of our fabric suppliers and the sewing thread manufacturer. Each sail under this warranty programme will display a label indicating it has the PTFE sewing thread as a component. Do not accept any sail without this label.

During this period, claims can be lodged with Sail City or any of our authorised dealers, for assessment.

The warranty is for the sail only and does not relate to any other costs incurred by you such as removal or reinstallation of the sail, except as expressed in the fabric or thread manufacturers warranty, nor does it cover damage to the fabric caused by stainless steel wire rope malfunction.

It is important to note that your claim should be supported by photographic images and a comprehensive record of the service history of the sail. The service history should show that the sail has been inspected and adjusted as required, at least yearly, so as to be in good working order with tight hardware, secure posts and attachment points.

Thank you for choosing Sail City shade sails.

Sail City

Perth WA

Shade sails • Shade sails Giant umbrellas • Café style clear view blinds • Privacy Screens • Sail Repairs • Sun solutions made to order

<http://www.sailcity.com.au>